

Servicing of Gas Boilers & Appliances

Cardiff Council has a legal obligation to ensure that the gas pipe work and all Council owned gas appliances are safe to use.

The gas system and the Council's appliances will be checked when you move into your new home.

An annual test must also be completed on all the Council owned appliances.

You will receive a letter when your appliances are due for a service. You must contact the gas section on 029 20872087 and make an appointment for a gas engineer to visit your home to carry out these essential tests.

If you do not arrange an appointment for our gas engineer to call you are potentially putting yourself and your family or visitors at risk of carbon monoxide poisoning.

You will also be in breach of your tenancy agreement if you do not allow the required tests to be completed.

It is essential that you provide access to undertake this important gas safety check.

Should you not provide access, the Council may pursue legal action or force entry to your home to undertake this work and you may be liable for the associated costs.

This service is provided free to all Council Tenants

Proud to Deliver
Yn Falch o Gyflawni

